



Organizational Resilience in a Constantly Changing World

Leadership Skills

Programme Details

How to keep operations going in today's world.

Highlights

- Operational risk awareness that helps you anticipate issues early.
- Continuity planning that is simple, actionable and fast.
- Performance management under pressure.
- Adaptive thinking that keeps your teams moving.

Key Competences

- Operational continuity in volatile environments
- Practical risk management
- Sustaining delivery under pressure
- Identifying weak points

The Right Programme for You

You are a leader responsible for operations, supply chain, infrastructure, or other critical functions. You must keep delivery stable despite constant disruption and want to build practical resilience that helps your teams act quickly and confidently when things go wrong.

Managers

Senior Managers



Learn, Practice and Use

- **Understand** where your operations are most vulnerable.
- **Develop** continuity responses that work in real-world pressure.
- **Cultivate** resilient systems and processes that don't collapse under stress.
- **Empower** teams to act fast during disruption.
- **Communicate** priorities clearly when everything feels urgent.
- **Set expectations** that keep delivery stable.
- **Navigate** operational shocks with confidence.
- **Align** risk management with performance goals.

Practical Information

Face-to-Face



3 days
€3,995

Live Online



6 x 3-hour sessions
€3,995

Available In-Company

The programme is available as an In-Company solution for your teams. More information at

[Click here](#) for dates, locations and full programme outline

Programme Modules

1

Rethinking Resilience for Today's Reality

You stop treating resilience as a compliance exercise. You learn how to identify weak points in your operations, understand where failures are most likely to occur, and build readiness into everyday work – not just crisis plans.

2

Risk Management That Actually Helps You Move Faster

You learn how to assess risk in a way that speeds up decision-making instead of slowing it down. You prioritise what truly matters so your teams can focus on protecting the activities that keep the business alive.

3

Sustaining Performance When Pressure Spikes

You learn how to manage capacity, protect service delivery and keep teams focused when the workload is high and the margin for error is low. You practise stabilising performance even when conditions are unstable.

4

Turning Disruption Into Opportunity

You learn how to turn every shock into a learning loop. Instead of simply recovering, you improve processes, strengthen systems and build competitive advantage from what others see as setbacks.

5

Building a Resilient Organisation

You learn how to embed resilience into governance, accountability and culture so your organisation stays ready – not reactive. You create a system where resilience becomes part of how you operate every day.



Learn

the key business skills and knowledge you need for your management role today and tomorrow



Practice

the skills you learn and get feedback, recommendations and coaching



Use

what you learn and practise as soon as you get back to your office

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