



Augmented Leadership: Blending EQ with AI

Artificial Intelligence

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Learn how to blend emotional intelligence with AI to make better decisions, lead people through change and build trust in an AI-driven workplace.

— Highlights —

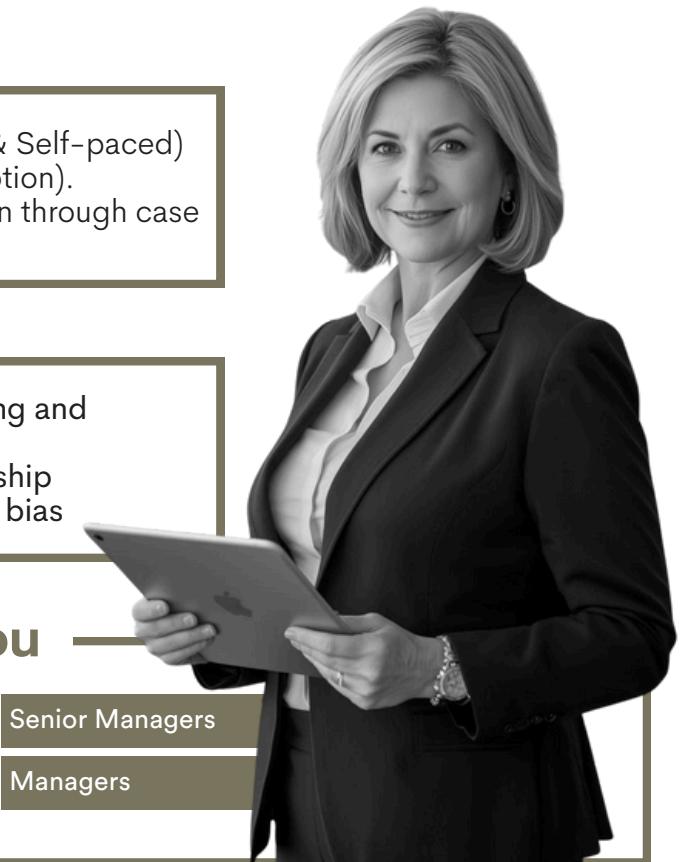
- **Blended, hands-on course:** 2 days online (Live & Self-paced) followed by 3 Face-to-Face days (or live online option).
- Blend AI literacy with EQ to turn insights into action through case studies and real-world scenarios

— Key Competences —

- AI literacy for managers
- Empathy, self-awareness and social skills
- Team enablement
- Decision-making and communication
- Change leadership
- Ethics, risk and bias

— The Right Programme for You —

You are a mid-to-senior manager or team lead navigating digital transformation and AI adoption. You need to combine data-driven decisions with empathy, communicate across functions, and build a culture that uses AI responsibly.



Senior Managers

Managers

— Learn, Practice and Use —

- **Understand** essential AI concepts and limitations relevant to managerial decisions.
- **Interpret AI outputs**, identify risks and bias, and communicate implications clearly.
- **Lead with EQ**: practice empathy, listening and adaptive style in high-stakes moments.
- **Balance head and heart**: integrate evidence with stakeholders needs to build buy-in.
- **Establish ethical guardrails** and simple policies for AI use in your team.
- **Run effective rituals** (stand-ups, reviews, retros) that support augmented workflows.
- **Coach your team** to use AI tools responsibly and improve everyday decisions.
- **Use an AI assistant** to speed analysis, draft messages and stress-test choices.
- **Build a 30-day adoption plan** with success measures and checkpoints.

Practical Information

Blended Format:



**2 days Online (Live & Self-paced)
+ 3 days Face-to-Face**



€4,995

Available In-Company

The programme is available as an In-Company solution for your teams. More information at mce.eu/inco

Programme Modules

Pre-Programme

Live Online (Day 1)

- **Introduction** – Why augmented leadership matters now; balancing AI and EQ.
- **Foundations** – Plain-English AI concepts for managers; strengths, limits and common pitfalls.
- **EQ baseline** – Quick self-assessment and goal setting for empathy, listening and influence.
- **Responsible use** – Ethics, risk and bias; simple guardrails and escalation paths.
- **Tools check** – Access to a chatbot/decision-support AI and collaboration workspace.
- **Orientation to simulation** – What to expect from the gamified challenge..

Self-Paced Online Prep (Day 2)

- **Micro-learning** – Short videos on AI fundamentals and EQ habits in digital contexts.
- **Practice tasks** – Use an AI assistant to summarise, compare options and draft messages.
- **Reflection** – Journal prompts on head-heart balance and stakeholder needs.
- **Leader's augmented brief** – Draft team principles and use-cases for AI in your workflow.

Programme

Module 1 (Face-to-Face, Day 1): Head + Heart in Decisions

- **Frame decisions** – Clarify the question, evidence needed and people affected.
- **Interpret outputs** – Read AI recommendations critically; test assumptions and edge cases.
- **Communicate with empathy** – Balance data with concerns, trade-offs and context.
- **Ethical guardrails** – Apply simple do/don't rules; know when to override the model.
- **Role-plays** – Handle tough conversations about AI-assisted decisions.
- **Practice & feedback** – Facilitator coaching and peer reviews.

Module 2 (Face-to-Face, Day 2): Augmenting Teams & Workflows

- **Rituals that work** – Stand-ups, reviews and retros that integrate AI assistance.
- **Team enablement** – Training, access and lightweight dashboards to surface risks early.
- **Policies & norms** – Define acceptable use, data hygiene and escalation for anomalies.
- **Coaching & motivation** – Build psychological safety; reward learning and responsible use.
- **Change playbook** – Stakeholder mapping, comms cadence and "first 3 experiments."
- **Practice & feedback** – Team exercises applying tools to your real scenarios.

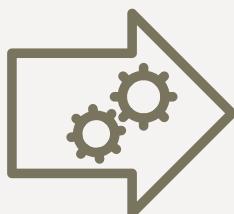
Module 3 (Face-to-Face, Day 3): Augmented Leadership Simulation

- **Gamified challenge** – Solve a business problem by combining EQ and AI insights.
- **Use the assistant live** – Analyse options, stress-test choices and craft messages.
- **Presentation & Q&A** – Team pitch with trade-offs and next steps, with discussion and feedback.
- **Peer coaching & feedback** – Structured rubric on Clarity (framing, logic flow, evidence → recommendation), Ethics (bias checks, data privacy, responsible-use guardrails), and Impact (stakeholder alignment, feasibility, action readiness).
- **Action commitments** – Finalise a 30-day plan with measures of success.



Learn

the key business skills and knowledge you need for your management role today and tomorrow



Practice

the skills you learn and get feedback, recommendations and coaching



Use

what you learn and practise as soon as you get back to your office



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