



Managing Hybrid Teams

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Learn how to manage your team members in the office and remotely by setting common goals and expectations

Highlights

- Learn how to use best practice communication skills for managing a team remotely and in the office at the same time
- Get the latest tips for cross-cultural management and communication in hybrid teams

Key Competences

- Managing remote teams
- Listening skills online
- Building remote relationships
- Driving high performance
- Reducing stress levels
- Adapting to personalities

The Right Programme for You

You are a manager of a hybrid team, i.e. some staff members in an office and others working remotely. You want to create and set expectations that are equally effective for both groups.

Managers



Learn, Practice and Use

- **Discover** the characteristics, challenges and perceived value of hybrid teams
- **Ensure** the strong and engaged presence of both in-person and online team members
- **Recognize** different aspects and implications of communication between in-person and online team members
- **Create** a strong message to influence others on the team
- **Assess** team member communication in the absence of visual cues (i.e., body language and facial expressions)
- **Apply** best practices for communicating in both types of work situations
- **Overcome** your biases and preconceptions about both types of work situations
- **Adopt** and practicing new behaviours that will work to your advantage
- **Share** your knowledge and challenges with your peers and MCE's highly experienced faculty

Practical Information

Face-to-Face



1 day
€995

Available In-Company

The programme is available as an In-Company solution for your teams. More information at mce.eu/inco

mce.eu/management for dates, locations and full programme outline

Programme Modules

1

The Hybrid Team: Onsite and Online Challenges and Opportunities

- Definition of a hybrid team
- Benefits and challenges of leading a hybrid team
- Most common challenges as reported by team members
- Impact of personality styles
- Impact of style on hybrid leadership behaviors
- How to read another's personality style

2

Communication between In-Person and Online Team Members

- Communication challenges for hybrid teams
- Overview of team communication
- The importance of listening

3

Building Relationships in a Hybrid In-Person and Online Environment

- Building relationships with your hybrid team
- Managing hybrid teams
- Hybrid team meeting best practices
- Managing challenges in a hybrid team
- Tips for cross-cultural communication on hybrid teams

4

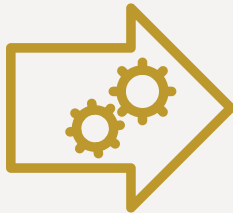
Building a High Performing Hybrid Team

- Building relationships with hybrid teams
- Stages of team development
- Driving high performance on your hybrid team



Learn

the key business skills and knowledge you need for your management role today and tomorrow



Practice

the skills you learn and get feedback, recommendations and coaching



Use

what you learn and practise as soon as you get back to your office

For more information please contact:



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