

### Communicating to Your Senior Management and Key Stakeholders

Learn to communicate to your senior executives, get their buy-in and move forward with your projects and ideas

#### **Highlights**

- Understand and use different types of business presentations you need as your career progresses
- Learn to adapt your messaging and style to different audiences
- Be able to handle difficult questions and interruptions

#### **Key Competences**

- Strategic communication
- Understanding the needs of senior executives
- Business presentations
- Defending your ideas
- Adapting your messages



#### The Right Programme for You

You are a manager or business professional who needs to get the buy-in and commitment from your senior managers or key stakeholders for projects, ideas or budgets.

Managers

#### Learn, Practice and Use

- Communicate in a way that senior managers listen, remember, and are willing to support
- Sell your ideas, report your results and raise issues that need to be addressed
- Connect what you want to say to the strategic goals of the organization that senior management care about
- Handle interruptions and tough questions in a professional way
- **Defend** your ideas or data without getting defensive and losing your focus
- Improve your own profile and credibility in the organization
- Prepare your presentations in advance and adapt the content to your audience
- Use visual aids, your voice and movement to create greater impact
- Share your knowledge and challenges with your peers and MCE's highly experienced faculty

#### **Practical Information**

Face-to-Face



4 days €4,295

#### **PMI Certified**

The programme is certified by the Project Management Institute® (PMI).

More information at mce.eu/pmi

#### **Available In-Company**

The programme is available as an In-Company solution for your teams. More information at **mce.eu/inco** 

### **Programme Modules**

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## Senior Management, Strategic Direction, Communicating and You

- The customer value proposition and how to achieve it as senior management's key concern
- Crafting your message and linking it clearly to the strategic context to get senior management's attention
- Implementation planning as an essential ingredient for any proposal
- Segmenting your different stakeholder groups and tailoring your message to the concerns of each

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#### **Criteria for Successful Communicating**

- Different types of message for different situations
- Including a clear call to action in your communication
- Effective listening for better communication
- Using questions strategically
- Non-verbal communications
- Storytelling

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#### **Presenting your Ideas Persuasively**

- Preparing your presentation
- Assessing your audience and the context
- Getting and keeping attention
- Using visual aids, using your voice, using movement for more impact
- Handling tough questions and interruptions
- Managing meetings
- Leveraging your personal style and strengths

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### Finalizing your plan for communicating to senior management

- Deliver your presentation and get feedback
- Different types of business presentations you'll face as your career progresses
- Defending your idea assertively
- Develop your personal action plan for communicating to your senior management and key stakeholders.



# Learn

the key business skills and knowledge you need for your management role today and tomorrow



# **Practice**

the skills you learn and get feedback, recommendations and coaching



## Use

what you learn and practise as soon as you get back to your office

For more information please contact:

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